



# FMM CERTIFICATE IN SUPPLY CHAIN MANAGEMENT

The Certificate in Supply Chain Management program offers participants a thorough understanding of essential supply chain principles, equipping them with the skills to enhance scheduling, sequencing, and forecasting decisions. This course also focuses on quantifying and measuring current processes to drive continuous improvements, anticipate and mitigate issues to minimize costs and waste, and manage key elements such as organizational culture and human resources for a more resilient and effective supply chain.



## WHO SHOULD ATTEND

Managers, Executives, Officers and Supervisors who deal with a whole spectrum of business and organization, process, from sales, purchasing, manufacturing, warehousing, logistics, etc.

## COURSE OBJECTIVES

- Gain a comprehensive overview of the various aspects of supply chain management
- Enhance understanding and decision making capability in scheduling, sequencing and forecasting
- Better quantify, measure, and seek improvements in the current supply chain
- Understand and anticipate issues to reduce costs and wastes
- Improve handling of the critical component – culture and human resource

## ADMINISTRATIVE DETAILS

Date : **July 15-16 & 28-30, 2026**

Time : **5 Days (9:00 am - 5:00 pm)**

Venue : **FMM Institute, Johor Branch  
No. 1 & 3, Jalan Kencana  
Mas 1/1, Tebrau Business Park III,  
81100 Johor Bahru, JOHOR**

Fees : **RM 3,456.00 (FMM Member)  
RM 3,888.00 (Non-member)**  
The fee-inclusive Service Tax at 8%  
(SST No: W10-1901-32000105)

Closing Date : **July 01, 2026**

Training Provider : **FMM Institute Johor  
MYCOID: 475427W\_JOHOR**

## ENTRY REQUIREMENTS

- Minimum MCE/SPM/SPVM education level
- Minimum 1 year working experience

## AWARD OF CERTIFICATION

Upon successful completion of the course and its coursework, participants will be awarded the Certificate of Achievement. Participants who have attended at least 80% of the programme will be awarded a Certificate of Attendance.



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## COURSES CONTENT

### **Module 1 : Supply Chain Management (SCM) and Traditional Supply Chain**

- What is logistics?
- Definition and scope of Supply Chain Management(SCM)
- The influence of SCM on business performance
- Achieving a competitive edge with logistics and SCM
- Understanding the demand chain in supply management
- The evolution and advancement of supply chains
- Key decision areas in supply chain management
- Strategic planning technologies for the next-generation supply chain

### **Module 2 : Setting Service Standards**

- Total Quality Management (TQM) Principles in Service Standards
- Application of Deming's 14 Points for continuous improvement
- Optimizing the Complete Order Cycle for seamless operations
- Establishing Standards for Order Fulfillment: Pick and Deliver

### **Module 3 : Objectives and Issues with Supply Chain Management**

- Enhancing customer service and satisfaction
- Reducing lead times for improved efficiency
- Managing transit times and minimizing transportation costs
- Allocating and optimizing resources effectively
- Utilizing tools and technologies in supply chain management
- Adhering to seven (7) key principles of supply chain management

### **Module 4 : Seven Principles of Supply Chain Management**

- Key Principles of Supply Chain Management
- Analyzing and Segmenting Customer Needs
- Customizing the Logistics Network
- Enhancing Market Responsiveness
- Applying the Postponement Strategy
- Managing Supply and Its Effect on the Supply Chain
- Developing a Supply Chain Technology Plan
- Evaluating Channel Performance Metrics
- Utilizing Supply Chain Management Tools

### **Module 5 : Total Cost Analysis (TCA)**

- What are the components of Inventory Costs
- Key Terms and Definitions Total Cost Analysis (TCA)
- How to Structure a TCA Worksheet and Examples of Its Application

### **Module 6 : Vendor Assessment and Supply Chain Tools**

- Comprehensive analysis of vendor assessment processes and their components
- Overview of the supplier network dynamics
- Essential elements of strategic sourcing
- Implementation of ABC Analysis for inventory management
- Conducting Cost-Benefit Analysis for decision-making
- Benchmarking for performance evaluation
- Strategies for time compression
- Development of an Agile Supply Chain
- Optimization of supply chain processes
- Considerations for Outsourcing in supply chain management
- Role of information and integration technology in supply chain management

### **Module 7 : Enterprise Resource Planning (ERP), Internet and Supply Chain Improvement**

- Evolution of Enterprise Resource Planning (ERP) systems and the role of the internet in enhancing their functionality
- Criteria for evaluating ERP solutions, including differentiation strategies and the importance of connectivity and speed
- Complexities and strategies for successful ERP implementation, focusing on streamlining operations and overcoming bottlenecks
- Overview of the ERP market landscape, including profiles of key market players and opportunities for creating new markets
- Enhancements in customer service and distribution channel optimization through ERP integration
- Methods for measuring channel performance, including quantitative analysis cost trade-off consid



**FMM INSTITUTE**

(C10626805080/ 199901000527/ 475427-W)

Centre for Professional Development



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## JULY 15-16 & 28-30, 2026 | VANEU: FMM JOHOR

FMM Institute(199901000527/ 475427-W)

Pn. Astri / Ms Sabrina / Pn Nur Ain

Email : [astri@fmm.org.my](mailto:astri@fmm.org.my) / [sabrina@fmm.org.my](mailto:sabrina@fmm.org.my) / [nur\\_ain@fmm.org.my](mailto:nur_ain@fmm.org.my)

Tel: **07-357 7613** Fax: **07-357 7618**

Dear Madam,

Please register the following participant (s) for the above programme:

(To be completed in BLOCK LETTERS)

1.Name:	IC No:	Nationality:
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Designation:	Email:	Mobile No.:
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2.Name:	IC No:	Nationality:
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Designation:	Email:	Mobile No.:
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(if space is insufficient, please attach a separate list)

### Disclaimer

Registration is on a first-come first-served basis. All cancellations must be made in writing. There will be no charge for cancellation received 14 or more working days before the start of the training. Cancellation received 7 – 14 working days before the start of the training is subject to a cancellation fee of 50% of the course fees. Cancellation received 6 working days and below before the start of the training is subject to a cancellation fee of 100% of the course fees. If the participant **fails to attend** the physical class **less than 75% attendance, the entire class charge must be paid**. However, replacement can be accepted at no additional cost. The FMM Institute reserves the right to change the speaker, reschedule or cancel the class and all efforts will be taken to inform participants of the changes.

### We hereby confirmed that (please tick ✓ accordingly):

- We will be claiming under **SBL-KHAS Scheme** and full payment would made to FMM Institute in the event that no disbursement from HRD Corp under any circumstances.
- \* I (self-sponsor) / We will **NOT BE CLAIMING under SBL-Khas Scheme**. Payment will be made to the account payee **FMM Institute** by cheque or bank transfer to **Maybank Account No. 501280056601**.  
**Tin No. : C10626805080**                      **ROC (New) No. : 199901000527**                      **SST No. : W10-1901-32000105**

Submitted by:

**Name:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**Designation:** \_\_\_\_\_ **Tel No:** \_\_\_\_\_ **Moblle No:** \_\_\_\_\_

**Company:** \_\_\_\_\_ **Address:** \_\_\_\_\_

**Tin No. : (Company Tax Number)** \_\_\_\_\_ **Registration Company No. (New)** \_\_\_\_\_ **SST No (If Applicable):** \_\_\_\_\_

**Company Stamp & Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Please tick ✓ accordingly:

**Fees:**

**FMM Member/ Self-Sponsor: RM 3,456.00/pax**  
(inclusive of 8% Service Tax (SST No: W10-1901-32000105))

**Non Member: RM 3,888.00/pax**  
(inclusive of 8% Service Tax (SST No: W10-1901-32000105))